

# ASPIRE: A System for Product Improvement, Review, and Evaluation

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# What is ASPIRE?

- General system evaluating the quality of a statistical product
- Currently focuses on Accuracy, but has been also been applied to other quality dimensions
- Based upon a TSE decomposition of product quality
- Assigns quality ratings to products based upon
  - The intrinsic risk of each error source to quality
  - Risk mitigation activities by error source under five criteria
  - A weighted average of ratings over TSE components
- Presents visual summaries of the results accessible by upper management

# TSE Decomposition

## NOTATION:

$\hat{Y}_P$  = preliminary published estimate

$\hat{Y}$  = final published estimate

$Y$  = error-free parameter under the operational specification

$X$  = true parameter or preferred specification

$$\underbrace{\hat{Y}_P - X}_{\text{total error}} = \underbrace{(\hat{Y}_P - \hat{Y})}_{\text{(revision error)}} + \underbrace{(\hat{Y} - Y)}_{\substack{\downarrow \\ \text{+ (sampling and other nonsampling errors)}}} + \underbrace{(Y - X)}_{\substack{\downarrow \\ \text{+ specification error}}}$$

# Sampling and Other Nonsampling Errors

$$\hat{Y} - Y = \varepsilon_1 + \cdots + \varepsilon_6$$

where the  $\varepsilon$ 's correspond to these six error sources:

1. Sampling error
2. Frame error
3. Nonresponse error
4. Measurement error
5. Data processing error
6. Model/estimation error

# Products Reviewed

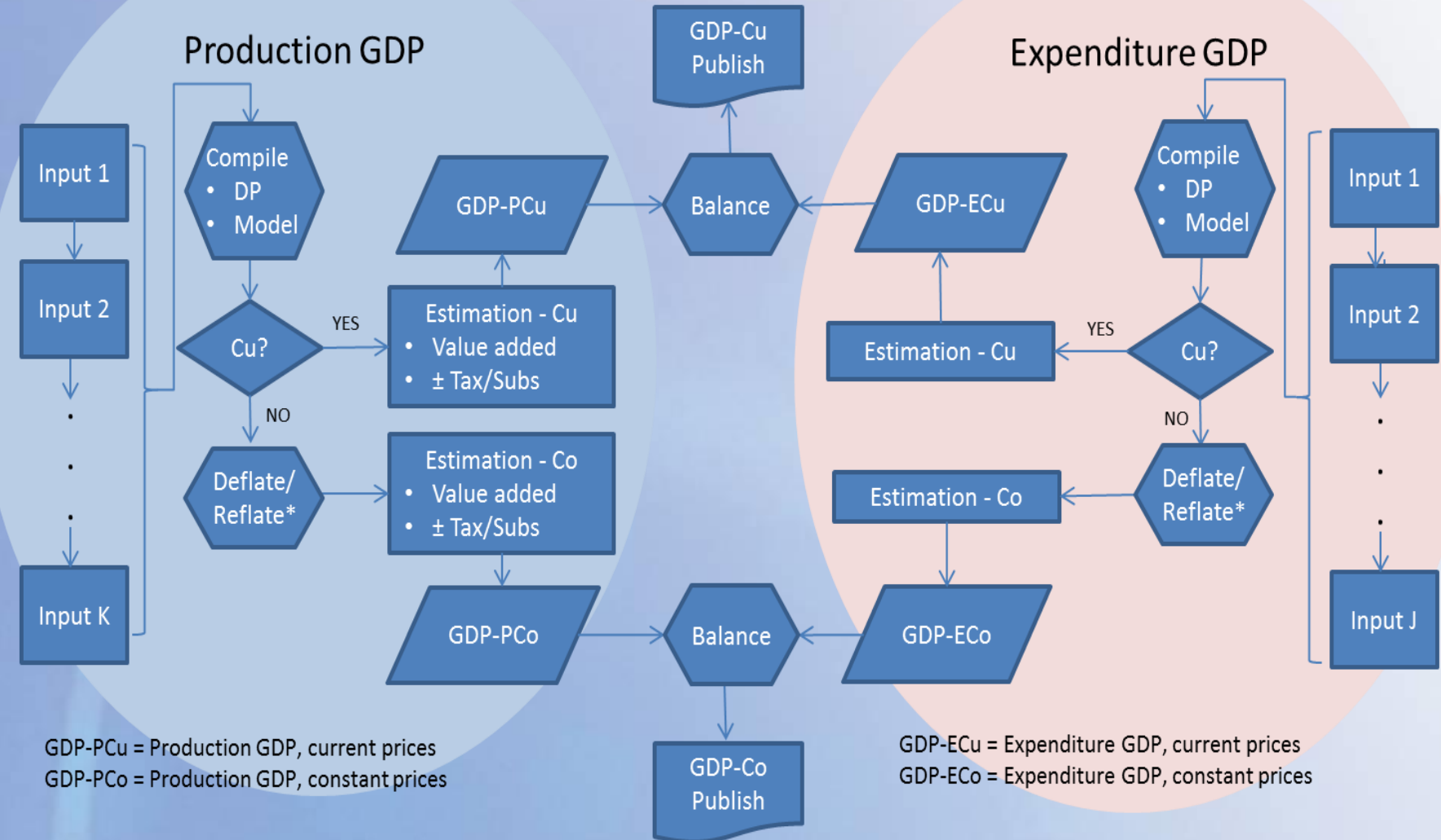
| Survey Products                     | Error Sources                                                                                                                                                                          |
|-------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Foreign Trade of Goods Survey (FTG) | Revision error                                                                                                                                                                         |
| Labour Force Survey (LFS)           | Specification error                                                                                                                                                                    |
| Annual Municipal Accounts (RS)      | Sampling error                                                                                                                                                                         |
| Structural Business Survey (SBS)    | Other nonsampling errors                                                                                                                                                               |
| Living Conditions Survey (LCS)      | <ul style="list-style-type: none"><li>• Frame error</li><li>• Nonresponse error</li><li>• Measurement error</li><li>• Data processing error</li><li>• Model/estimation error</li></ul> |
| Consumer Price Index (CPI)          |                                                                                                                                                                                        |

## Products to be Reviewed (cont'd)

| Registers                                                                                                                                   | Error Sources                                                                                               |
|---------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|
| Business Register (BR)<br>Total Population Register (TPR)                                                                                   | Specification error<br>Frame: Overcoverage<br>Undercoverage<br>Duplication<br>Missing Data<br>Content Error |
| Compilations                                                                                                                                | Error Sources                                                                                               |
| Gross Domestic Product (GDP) <ul style="list-style-type: none"><li>• Annual GDP (production)</li><li>• Quarterly GDP (production)</li></ul> | Customized error profile                                                                                    |

# Process for Estimating GDP by Current and Constant Price Approaches

## Published Current GDP Estimate



## Published Constant GDP Estimate

8 \*NOTE: Some items follow the deflation process in the opposite direction and are compiled starting with information on volume change from the previous year. The volume estimate is then reflated with the price index in order to come to the current price estimate. Items within the Energy sector is one such example.

# GDP Error Sources

- Input data error (up to four sources)
  - Subject to all sampling error as well as the all relevant nonsampling error sources
- Compilation error
- Data Processing Error
- Model/Estimation Error
- Deflation/Reflation Error
- Balancing Error
- Revision Error

# Effects of Input Data Errors on GDP Accuracy

Input 1

Input 2

·

·

·

Input K

The GDP input data sources give rise to a set of variables:

$$x_1, x_2, \dots, x_p$$

These input variables are used in the calculation of GDP and are subject to error; i.e.,

$$x_p = x'_p + \varepsilon_p$$

where  $x'_p$  is the true value and  $\varepsilon_p$  is the error.

The true GDP has the form  $GDP' = g(x'_1, x'_2, \dots, x'_p)$

Therefore, the estimate of GDP can be written as

$$GDP = f(x_1, x_2, \dots, x_p) = GDP' + e$$

The ASPIRE project is particularly interested in how the errors,  $\varepsilon_1, \varepsilon_2, \dots, \varepsilon_p$  affect the magnitude of the error  $e$ .

# Quality Criteria were Applied to Each Error Source

## Intrinsic Risks to Data Quality by Error Source

High, Medium, Low

### Criteria by Error Source

1. Knowledge of risks
2. Communication with users
3. Compliance with standards and best practices
4. Available expertise
5. Achievement toward risks mitigation and/or improvement plans

### Ratings by Criterion

Poor (  )

Fair (  )

Good (  )

Very Good (  )

Excellent (  )

# An Example of the Rating Guidelines – Knowledge of Risks

| Poor                               | Fair           | Good                                                  | Very Good                                                                | Excellent                                                                                                                                                                                                              |
|---------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Internal program documentation does not acknowledge the source of error as a potential factor for product accuracy. | Internal program documentation acknowledges error source as a potential factor in data quality. | Some work has been done to assess the potential impact of the error source on data quality.                                            | Studies have estimated relevant bias and variance components associated with the error source and are well-documented.                                      | There is an ongoing program of research to evaluate all the relevant MSE components associated with the error source and their implications for data analysis. The program is well-designed and appropriately focused, and provides the information required to address the risks from this error source. |
|                                                                                                                     | <b>But:</b> No or very little work has been done to assess these risks                          | <b>But:</b> Evaluations have only considered proxy measures (example, error rates) of the impact with no evaluations of MSE components | <b>But:</b> Studies have not explored the implications of the errors on various types of data analysis including subgroup, trend, and multivariate analyses |                                                                                                                                                                                                                                                                                                           |

# Example: LFS Accuracy Ratings for 2011

|                       | Quality criteria |                    |                        |                     |                                         |                        |                      |
|-----------------------|------------------|--------------------|------------------------|---------------------|-----------------------------------------|------------------------|----------------------|
| Error sources         | Average Score    | Knowledge of risks | Communication to users | Available expertise | Compliance to standards& best practices | Plans to mitigate risk | Risk to data quality |
| Specification error   | 66%              |                    |                        |                     |                                         | ○                      | L                    |
| Frame error           | 58%              |                    |                        |                     |                                         | ○                      | L                    |
| Non-response error    | 66%              |                    | ○                      |                     |                                         | ○                      | H                    |
| Measurement error     | 50%              | ○                  | ○                      | ○                   |                                         |                        | H                    |
| Data processing error | 54%              | ○                  |                        |                     |                                         | ○                      | M                    |
| Sampling error        | 70%              |                    |                        |                     |                                         |                        | M                    |
| Model error           | 46%              | ○                  | ○                      |                     | ○                                       | ○                      | M                    |
| Revision error        |                  |                    |                        |                     |                                         |                        | N/A                  |
| <b>Total score</b>    | <b>58%</b>       |                    |                        |                     |                                         |                        |                      |

# The Evaluation Process

- Pre-interview activities
  - Background reading by the two evaluators
  - Self-assessments by each program area
- The Quality Interview
  - ½ day sessions involving 4-5 key product owners
  - Overview discussions of product processes
  - Detailed assessment of each of the 5 criteria
- Post-interview activities
  - Review of and comment on ratings by product owners
  - Ratings adjustments by evaluators to achieve equity

## Example: LFS Accuracy Ratings for 2012

| Error source           | Score round 1 | Score round 2 | Knowledge of Risks | Communication to Users | Available Expertise | Compliance with standards & best practices | Plans towards mitigation of risks | Risk to data quality |
|------------------------|---------------|---------------|--------------------|------------------------|---------------------|--------------------------------------------|-----------------------------------|----------------------|
| Specification error    | 66            | 70            | ☺                  | ☺                      | ☺                   | ☺                                          | ☺                                 | L                    |
| Frame error            | 58            | 58            | ☺                  | ☺                      | ☺                   | ☹                                          | ○                                 | L                    |
| Non-response error     | 56            | 52            | ○                  | ○                      | ○                   | ○                                          | ○                                 | H                    |
| Measurement error      | 50            | 56            | ○                  | ○                      | ○                   | ○                                          | ☺                                 | H                    |
| Data processing error  | 54            | 62            | ○                  | ○                      | ☺                   | ☺                                          | ☺                                 | M                    |
| Sampling error         | 70            | 78            | ☺                  | ☺                      | ☺                   | ☺                                          | ☺                                 | M                    |
| Model/estimation error | 50            | 60            | ○                  | ○                      | ○                   | ☺                                          | ☺                                 | M                    |
| Revision error         | N/A           | N/A           | N/A                | N/A                    | N/A                 | N/A                                        | N/A                               | N/A                  |
| <b>Total score</b>     | <b>56,4</b>   | <b>60,9</b>   |                    |                        |                     |                                            |                                   |                      |

## Example: LFS Accuracy Ratings for 2012

| Error source           | Score round 1 | Score round 2 | Knowledge of Risks                                                                  | Communication to Users                                                                | Available Expertise                                                                   | Compliance with standards & best practices                                            | Plans towards mitigation of risks                                                     | Risk to data quality |
|------------------------|---------------|---------------|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------------------|
| Specification error    | 66            | 70            |    |      |      |    |    | L                    |
| Frame error            | 58            | 58            |    |      |      |    |    | L                    |
| Non-response error     | 56            | 52            |    |    |    |    |    | H                    |
| Measurement error      | 50            | 56            |    |    |    |    |    | H                    |
| Data processing error  | 54            | 62            |    |    |    |    |    | M                    |
| Sampling error         | 70            | 78            |   |   |   |   |   | M                    |
| Model/estimation error | 50            | 60            |  |  |  |  |  | M                    |
| Revision error         | N/A           | N/A           | N/A                                                                                 | N/A                                                                                   | N/A                                                                                   | N/A                                                                                   | N/A                                                                                   | N/A                  |
| <b>Total score</b>     | <b>56,4</b>   | <b>60,9</b>   |                                                                                     |                                                                                       |                                                                                       |                                                                                       |                                                                                       |                      |

Blue indicates deterioration in quality

Pink indicates improvement in quality

# LFS Change Ratings between Round 1 and Round 2

| Error source           | Score round 1 | Score round 2 | Knowledge of Risks | Communication to Users | Available Expertise | Compliance with standards & best practices | Plans towards mitigation of risks | Risk to data quality | Correction from 2011 rating                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|------------------------|---------------|---------------|--------------------|------------------------|---------------------|--------------------------------------------|-----------------------------------|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                        |               |               |                    |                        |                     |                                            |                                   |                      | Improvement from 2011 rating                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|                        |               |               |                    |                        |                     |                                            |                                   |                      | Deterioration from 2011 rating                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|                        |               |               |                    |                        |                     |                                            |                                   |                      | Comments on changes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Specification error    | 66            | 70            | 7                  | 7                      | 7                   | 7                                          | 5→7 <sup>1</sup>                  | L                    | <sup>1</sup> Planning cognitive lab work to reduce specification error. Reinterviewing being planned will also help in this regard.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Frame error            | 58            | 58            | 7                  | 7                      | 7                   | 3                                          | 5                                 | L                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Non-response error     | 56            | 52            | 7→6 <sup>1</sup>   | 5                      | 9 5 <sup>2</sup>    | 76→5 <sup>3</sup>                          | 5→5 <sup>4</sup>                  | H                    | <sup>1</sup> Knowledge of the causes of nonresponse have deteriorated. Although theories, the true causes of the increases in both intrinsic and residual errors need to be sorted out.<br><sup>2</sup> Corrected due to level of expertise in data-collection<br><sup>3</sup> This is both a correction to the Round 1 ratings and a deterioration for telephone panels is to use face to face interviewing for Wave 1<br><sup>4</sup> Despite the considerable planning effort, this rating stayed at "Good" for telephone panels. Mitigation activities have been slow to materialize while residual errors remain to a "critical" or "crisis level. This actually represents somewhat of a deterioration thus we note it even though there was no change in the rating. |
| Measurement error      | 50            | 56            | 5                  | 5                      | 5                   | 3→5 <sup>1</sup>                           | 7→8 <sup>2</sup>                  | H                    | <sup>1</sup> Monitoring of TIs has commenced and further cognitive testing is planned. However, to achieve compliance with best practices, further examination of measurement error is needed; for example, to better understand causes and effects of rotation group bias, and removal of the factors that are to a large extent aware of which calls are being monitored.<br><sup>2</sup> Plans are in place to conduct reinterview survey; however, more information is needed on measurement errors in the labour force estimates.                                                                                                                                                                                                                                      |
| Data processing error  | 54            | 62            | 5                  | 3→5 <sup>1</sup>       | 7                   | 7                                          | 5→7 <sup>2</sup>                  | M                    | <sup>1</sup> QD documents data editing and provide information on coding errors. This work is planned in conjunction with ISO standards work.<br><sup>2</sup> Plans to review the automated coding quality are in place.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Sampling error         | 70            | 78            | 7                  | 7→9 <sup>1</sup>       | 7                   | 7→9 <sup>2</sup>                           | 7                                 | M                    | <sup>1</sup> QD documents sample design and sampling error.<br><sup>2</sup> Work on sampling error is well regarded and is consistent with the current state of the art.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Model/estimation error | 50            | 60            | 5                  | 5                      | 3 5 →6 <sup>1</sup> | 3→7 <sup>2</sup>                           | 5→7 <sup>3</sup>                  | M                    | <sup>1</sup> Error corrected in last year's evaluation of seasonal adjustment<br><sup>2</sup> Work on time series adjustment regarded as state of the art. Also, the current estimation is very good.<br><sup>3</sup> Plans in place to revise estimation approach have been approved and implementation is underway.                                                                                                                                                                                                                                                                                                                                                                                                                                                       |

# Summary of Results from Round 1 – Dec. 2011

| Error Source  | RS        | CPI       | FTG       | LFS       | NA        | SBS       | BR        | TPR       | Avg |
|---------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----|
| Specification | 74        | <b>68</b> | 62        | 66        | <b>56</b> | 46        | 62        | 44        | 60  |
| Frame         | 36        | 42        | 62        | 58        |           | 62        |           |           | 49  |
| Overcov.      |           |           |           |           |           |           | 48        | <b>52</b> |     |
| Undercov.     |           |           |           |           |           |           | 40        | 34        |     |
| Duplication   |           |           |           |           |           |           | 46        | 64        |     |
| NR/Miss. data | 62        | 36        | 62        | <b>66</b> | 64        | 74        | 40        | 60        | 57  |
| Meas/Content  | <b>52</b> | <b>40</b> | <b>54</b> | <b>50</b> | <b>58</b> | <b>50</b> | <b>42</b> | 50        | 50  |
| Data proc.    | 46        | 70        | 46        | 54        | <b>44</b> | <b>52</b> |           |           | 52  |
| Sampling      |           | <b>54</b> |           | 72        | <b>44</b> | 80        |           |           | 64  |
| Model/est'n   | 54        | <b>64</b> | 66        | 46        | <b>44</b> | <b>60</b> |           |           | 56  |
| Revision      | 74        |           | 62        |           | 62        | <b>58</b> |           |           | 64  |
| Total         | 57        | 56        | 59        | 58        | 51        | 59        | 45        | 52        | 55  |

<sup>18</sup> **Red Bold** = High Risk, **Black Bold** = Medium Risk, No Bold = Low Risk

# Summary of Results from Round 2 – Dec. 2012

| Error Source              | RS        | CPI       | FTG       | LFS       | SBS       | LCS       | BR        | TPR       | Rating |
|---------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|--------|
| Specification error       | N/A       | <b>68</b> | 58        | 70        | 54        | 34        | 66        | 46        | 57     |
| Frame error               | 60        | <b>62</b> | 58        | 58        | 64        | <b>42</b> | 55        | 62        | 58     |
| Overcoverage              |           |           |           |           |           |           | <b>56</b> | <b>56</b> |        |
| Undercoverage             |           |           |           |           |           |           | 46        | 60        |        |
| Duplication               |           |           |           |           |           |           | 63        | 70        |        |
| Nonresponse error/Missing | 52        | 55        | 66        | <b>52</b> | 70        | <b>40</b> | 48        | <b>66</b> | 56     |
| Measurement error/Content | 58        | <b>62</b> | <b>62</b> | <b>56</b> | <b>52</b> | <b>46</b> | <b>46</b> | 58        | 55     |
| Data processing error     | <b>48</b> | <b>76</b> | <b>60</b> | 62        | <b>60</b> | 42        | N/A       | N/A       | 58     |
| Sampling error            | N/A       | <b>66</b> | N/A       | 78        | 84        | 54        | N/A       | N/A       | 71     |
| Model/estimation error    | <b>38</b> | <b>52</b> | 80        | 60        | <b>60</b> | <b>38</b> | N/A       | N/A       | 55     |
| Revision error            | 58        | N/A       | <b>76</b> | N/A       | <b>56</b> | N/A       | N/A       | N/A       | 63     |
| Round 2 Mean Rating       | 49,6      | 63,9      | 65,8      | 60,9      | 61,4      | 42,1      | 52,2      | 58,0      | 57     |
| Round 1 Mean Rating       | 46,7      | 60,3      | 57,3      | 56,4      | 59,6      | N/A       | 47,2      | 52,2      | 54     |
| Improvement               | 2,9       | 3,6       | 8,5       | 4,5       | 1,8       | N/A       | 5,0       | 5,8       | 2,5    |

**RED BOLD** = HIGH RISK

**BLACK BOLD** = MEDIUM RISK

REGULAR FONT = LOW RISK

N/A = NOT APPLICABLE

# Results for National Accounts from Round 2 (December 2012)

| Error Source                                    | GDP Quarterly | GDP Annual |
|-------------------------------------------------|---------------|------------|
| Input data source (Average)                     | 53            | 66         |
| Structural Business Survey (SBS)                | N/A           | 66         |
| Index of Service Production (ISP)               | 58            | N/A        |
| Index of Industrial Production (IIP)            | 58            | N/A        |
| Merchanting Service of global enterprises       | 42            | n.e.       |
| Compilation error (modelling)                   | 48            | 48         |
| Compilation error (data processing)             | 40            | 35         |
| Deflation error (including specification error) | 48            | 48         |
| Balancing error                                 | 56            | 50         |
| Revision error                                  | 56            | 54         |
| <b>Round 2 Mean Rating</b>                      | 50,5          | 49,9       |

# Future Work

- Work is continuing to address areas of high risk that have fair to poor ratings
- Criteria, checklists, etc for all quality dimensions will be revised and enhanced
- Criteria for National Accounts will be further revised and detailed quality criteria checklists will be developed
- Round 3 of the Accuracy assessment will begin in November, 2014
- User dimensions to be evaluated by internal quality units rather than external consultants